Episode 4: Effective Communication Information & Resources

- **Revised ADA Requirements: Effective Communication** | PDF
  
  **Source:** Department of Justice  
  **Link:** ada.gov/effective-comm

- **Effective Communication: ADA Title II & III - Fact Sheet Series**
  
  **Source:** ADA National Network  
  **Link:** adata.org/communication

- **General Effective Communication Requirements Under Title II of the ADA**
  
  **Source:** ADA Best Practices Tool Kit for State and Local Governments  
  **Link:** ada.gov/pcatoolkit/chap3toolkit.htm

- **What kinds of auxiliary aids and services are required by the ADA to ensure effective communication with individuals with hearing or vision impairments?**
  
  **Source:** ADA National Network FAQs  
  **Link:** adata.org/faq/what-kinds-auxiliary-aids-and-services-are-required-ada-ensure-effective-communication

- **ADA Center News on New ADA Regulations on Effective Communication**
  
  **Source:** Northern Virginia Resource Center for Deaf and Hard of Hearing Persons  
  **Link:** nvrc.org/2011/11/ada-center-news-on-new-ada-regulations-on-effective-communication/

- **ADA Effective Communication - Title III in ASL**
  
  **Source:** Disability and Communication Access Board (Honolulu) - YouTube Video  
  **Link:** youtube.com/watch?v=OdJ6WOeU61Q

- **Communicating with People Who Are Deaf or Hard of Hearing: ADA Guide for Law Enforcement Officers**
  
  **Source:** U.S. Department of Justice - Civil Rights Division  
  **Link:** ada.gov/lawenfcomm.htm

- **Questions and Answers for Health Care Providers**
  
  National Association of the Deaf  
  **Link:** nad.org/issues/health-care/providers/questions-and-answers

- **Communicating with People Who Are Deaf or Hard of Hearing in Hospital Settings: ADA Business BRIEF**
  
  **Source:** U.S. Department of Justice - Civil Rights Division  
  **Link:** ada.gov/hospcombr.htm
• **Resources on Accessible Web Design**

**Source:** AccessWeb - University of Washington University of Washington

**Link:** washington.edu/doit/Resources/accessweb.html